

ISSUE CLASSIFICATION	
Class	Subclass

PATENT NUMBER

U.S. UTILITY Patent Application

<p>O.I.P.E.</p> <p>SCANNED <u>9/10</u> Q.A. <u>AA</u></p>	<p>PATENT DATE</p>
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APPLICATION NO. 09/588963	CONT/PRIOR	CLASS 379	SUBCLASS	ART UNIT 2768	EXAMINER
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APPLICANTS

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Multimedia customer care center having a layered control architecture

TITLE

PTO-2040
12/99

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ISSUING CLASSIFICATION												
ORIGINAL				CROSS REFERENCE(S)								
CLASS		SUBCLASS		CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)							
INTERNATIONAL CLASSIFICATION												

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	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims
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<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____				
			ISSUE FEE	
			Amount Due	Date Paid
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